

Cisco AI Canvas is a cloud-hosted platform capability providing a collaborative, visual workspace for IT operations built for AgenticOps. It helps teams collate data from various sources, collaborate in real-time, communicate effectively, and leverage AI to accelerate troubleshooting and incident resolution.

Benefits:

Multi-Data: Integrates data across networking, security, collaboration, and the data center. Correlate data, surface live incidents, guide resolution, and automate actions.

Multi-Player: Seamless collaboration across teams and AI agents. Explore and monitor together, as well as diagnose and act – applying changes in real time.

Deep Network Model: Purpose-built for networking and fine-tuned on 40+ years of expertise, Cisco's Deep Network Model is the most advanced networking LLM in the industry and the engine that powers AI Canvas.

Team collaboration and IT troubleshooting: AI Canvas enables troubleshooting, automation, and execution across the whole stack. AI Canvas lets you explore and monitor together, as well as diagnose and act—applying changes in real time.

FAQs:

Q: Can AI Canvas be used in disconnected or on-premises environments?

A: AI Canvas is designed as a cloud-hosted platform and requires cloud connectivity for core services like AI processing, real-time collaboration, and data aggregation. It is intended for cloud or hybrid environments with connectivity. Fully on-premises or air-gapped deployments are not currently supported or planned.

Q: Does AI Canvas support troubleshooting in multi-vendor environments?

A: Yes, AI Canvas supports troubleshooting in multi-vendor environments by aggregating data from diverse sources. This is possible when multi-vendor data is present in integrated platforms like Splunk, or when users upload relevant third-party information directly to the Canvas for analysis.

Q: Which Cisco products and technologies does AI Canvas integrate data from?

A: AI Canvas is designed to integrate data from a wide range of sources. Initial integration will be limited to Meraki and ThousandEyes. Support for other products, technologies (like SD-WAN, routing, wireless, security), will follow in time.

Q: Are there APIs or integrations for partners to participate or bring their own agents/capabilities?

A: AI Canvas is actively investigating integrations for Cisco Partners. Plans include providing ways for customers and partners to bring customized agents and partner capabilities to the platform in the future, leveraging platform APIs and frameworks.

Q: Will AI Canvas be available for Managed Service Providers (MSP)?

A: The product management team is actively exploring this and will have more information at a later date.

Future Integrations:

Campus & Branch:

Catalyst Center: Topology, client details, location, etc.

Cisco Meraki: Topology, client details, location, etc.

SD-WAN: WAN details.

WebEx: Voice and Video experience.

ThousandEyes: WAN, Internet, App Insights.

Identity Intelligence: User trust level, identity checks & reasons.

Data Center:

Nexus Dashboard: Data center network management.

Hyperfabric: Data center network management.

Intersight: Unified management, automation, security.

Security & Observability:

Splunk: Cisco and third-party insights.

Identity Services Engine (ISE): Authentication Insights.

Secure Access: Private & SAAS Resource Access.

Firewall: Security & connection events.

Duo: Authentication & compliance.

XDR: Related Threat Incidents.

AgenticOps:

AgenticOps: AI-first approach to modern IT operations that leverages AI agents, real-time telemetry, and automation.

AI Assistant: A suite of AI-powered tools designed to enhance productivity, streamline workflows, and provide data-driven insights across Cisco products and services.

AI Canvas: Brings together real-time telemetry, AI insights, and team collaboration into a single, unified view, enabling NetOps, SecOps, and application teams to troubleshoot problems.

Resources:

[SalesResources](#) [AI Assistant](#) [AI Infrastructure](#) [Demo video](#) 
[AgenticOps FAQ](#) [AgenticOps](#) [AI Blogs](#) [AI Canvas Blogs](#)